

Adding Questionnaires and Questions

Use the RFX event **Questionnaires** section you to ask questions of suppliers to help you decide on the best supplier to do business with.

Creating Questionnaires and Questions

1. Click **Create New Questionnaire**.
2. Type a brief title of your event in the **Questionnaire Name** field.
3. Type a more complete description of the product or service in the **Description** field.
4. Click the **+** icon to add a question. (Click this icon for each question you add.)
5. Type your question text in the **Question** field that displays after you click the **+** icon.
6. Click the boxes to make a question **Mandatory**, **Informative** and/or **Allow Suppliers to add attachments**.
7. Click the arrow to display all question types, then click on a question type to select it.
8. Some question types ask you to type in answer options.
9. Assign a score value to each answer option using a scale of 0 to 4.
10. Click the **+** icon to add more answer options.
11. You can assign a weight to mandatory questions.
12. Click the **Section** icon to organize your questions under sections. (Optional)
13. Complete the **Instruction** fields to provide instructions on how to respond to the questions in this section.

- 14. Click **Save** periodically to save the questions you have entered,
- 15. Click **Done** when you are finished. This closes the questionnaire window and returns you to the same RFX document.
Note: If your question weights do not equal 100, a message will display that you will have to adjust the weights before publishing.



(Continue to next page for additional instructions on adding conditional questions and importing questionnaires)

Adding Conditional Questions

On occasion, you may need to create a question that has additional follow up questions that will display depending on how a supplier responds to the initial (parent) question. These follow up questions are called a “conditional questions”. The “Conditional Question” check box will be greyed out until a parent question is created. Checking the Conditional Question checkbox allows you to connect a conditional question to a parent question.

1. Add the parent question using steps 4 through 9 in [Creating Questionnaires and Questions](#) above.

Note: The parent question type must include answer options.

2. Add the conditional question using the same steps as described in step 1, then click the **Conditional Question** box.

Note: There are no restrictions on the question type for conditional questions.

3. Use the drop down arrow in the **Select Question** field to select the parent question that will cause the conditional question you just created to display.

4. Select the specific question response to the parent question that will result in the conditional question being displayed.

The screenshot illustrates the configuration of a conditional question in the CalUsource system. It is divided into two main sections. The top section, labeled 'Question', shows a parent question: 'Have you promoted concerts in major Northern California venues between 2017 and 2018?'. Below the question text are three checkboxes: 'Mandatory' (checked), 'Informative' (unchecked), and 'Allow Suppliers to add attachments' (unchecked). Underneath these is a dropdown menu labeled 'Radio Buttons - Single Answer' with a downward arrow. Below the dropdown is a 'Conditional Question' checkbox, which is checked and highlighted with a yellow box and a blue circle labeled '2'. To the right of this checkbox is a 'Score' field with the value '4'. Below the score field are two options: 'Option 1: Yes' with a score of '4' and 'Option 2: No' with a score of '0'. A blue circle labeled '1' points to the 'Conditional Question' checkbox. The bottom section shows the configuration for the conditional question. It has a 'Select Question' dropdown menu with a downward arrow, highlighted with a yellow box and a blue circle labeled '3'. Below it is a 'Select response of above question' dropdown menu with a downward arrow, also highlighted with a yellow box and a blue circle labeled '4'. A blue circle labeled '3' also points to the 'Score' field in the top section.

Importing a Questionnaire from the Repository

An alternate approach is to import an existing CalUsource questionnaire from the repository to use as is or to edit.

1. Click **Import from Repository**.
2. Check the box of the questionnaire you want to import.
3. Click **Import**.

